

The Patient-Doctor Partnership

The health and wellness of our patients is a top concern of Jupiter Family Medicine. Providing the best possible care to every patient is our primary goal. The only way we can meet this goal is if we, your providers, and you, our patient, work together. This concept is called the **Patient Centered Medical Home**.

Patient Responsibilities:

- Ask questions, share your feelings and be part of your care.
- Be honest about your history, symptoms, and other important information about your health.
- Tell your provider about any changes in your health and wellbeing.
- Take all of your medicines and follow your provider's advice.
- Make healthy decisions about your daily habits and lifestyles.
- Prepare for and keep scheduled visits or reschedule visits in advance whenever possible.
- Call our office **first** with all problems, unless it is a medical emergency.
- End every visit with a clear understanding of your provider's expectations, treatment goals, and future plans.

Provider Responsibilities:

- Explain diseases, treatments, and results in an easy-to-understand way.
- Listen to my patients' feelings and questions to help them make decisions about their care.
- Keep treatments, discussions and records private.
- Provide 24 hour access to medical care and same day appointments, whenever possible.
- Provide instruction on how to meet your health care needs when the office is not open.
- To care for you to the best of my abilities based on my understanding of current medical methods available.
- Give my patients clear directions about medicines and other treatments.
- Send my patients to trusted experts, if needed.
- We will help you get the services you need, including referrals for Community Resources, if needed.
- End every visit with clear instructions about expectations, treatment goals, and future plans.